

Product support

Mortgage post-funding

Once your client's deal has closed, they'll likely still have many questions—we're here to support you! Below you'll find key contact information, as well as links to helpful resources.

Important contacts

Customer service/tax inquiries: 416-515-7000

Toll-free: 1-866-407-0004

customerservice@eqbank.ca

Renewals: renewals@eqbank.ca

Important links

[Authorization to Disclose Personal Information form](#)

Borrowers must sign form to be involved in renewal process and commissions.

[Equitable Bank Prepayment Charge Calculator](#)

[Equitable Bank HELOC](#)

[Partner resource library](#)

[Equitable Connect](#)

[Approved appraiser list](#)

Commission

Commission payout typically can take 2-3 weeks after your deal closes and the property is registered by the lawyer.

Have questions? Contact your sales representative today.

Don't have a rep? Email sales@eqbank.ca.

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